

Hours Lost Due to Work Related Injury/Illness Emergency Medical Services



KPI Owner: Jordan Mudd

Process: Injury/Lost Time Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
<p>Baseline: FY13 14,658 hours, FY14 12,158.6</p> <p>Goal: Compared to previous FY, reduce hours lost to workplace illness and injury by 5%. 962 hours per month represents a 5% reduction compared to the FY14 baseline</p> <p>Benchmark: TBD</p>	<p>Data Source: Payable Time PeopleSoft</p> <p>Goal Source: Enterprise KPI for productivity</p> <p>Benchmark Source: TBD</p>	<p>Plan-Do-Check-Act Step 1: Define the problem</p> <p>Measurement Method: The total number of hours per month employees were absent due to a work place injury or an illness contracted at work, rate calculated by dividing by total standard hours</p> <p>Why Measure: Minimize number & severity of workplace injuries/illness</p> <p>Next Improvement Step: Six Sigma injury reduction project started Feb. 2015. Review modified duty provisions in upcoming contract negotiations.</p>

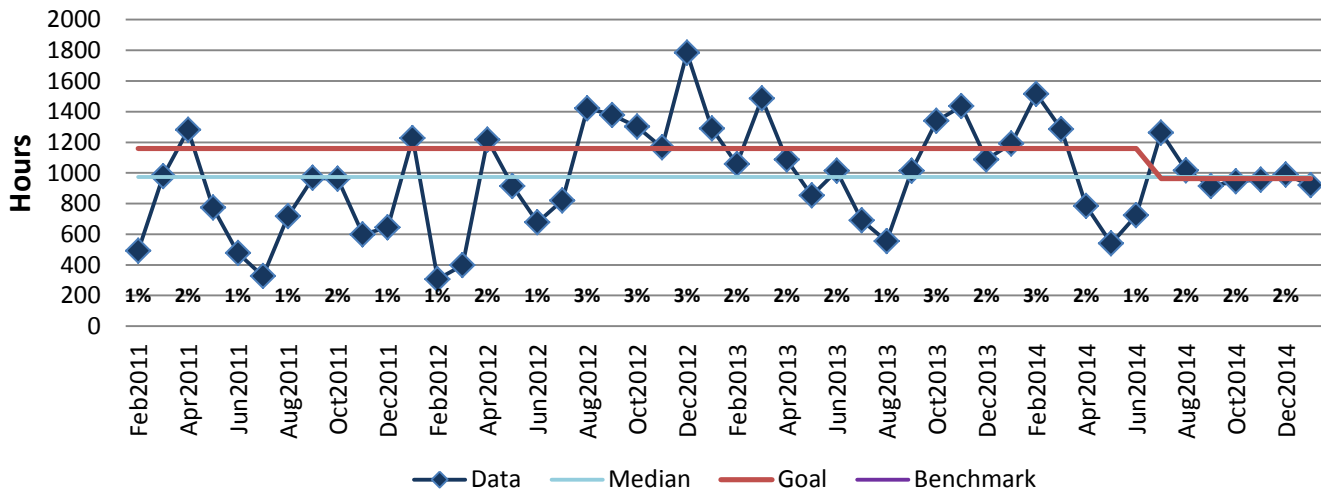
How Are We Doing?

Feb2014-Jan2015 12 Month Goal	Feb2014-Jan2015 12 Month Actual		Jan2015 Goal	Jan2015 Actual	
12,534	11,852		962	919	
Hours	Hours		Hours	Hours	

Hours Lost Due to Work Related Injury/Illness



Good



Feb2014-Jan2015 Pareto Analysis

